

Title: Clinical Trial Navigator**Reports to:** Associate Director, Patient Navigation Center**Department: Patient Navigation Center****Location:** Norwalk, CT (or Remote)**MMRF OVERVIEW:**

The Multiple Myeloma Research Foundation (MMRF) is the largest nonprofit in the world solely focused on accelerating a cure for each and every multiple myeloma patient. We drive the development and delivery of next-generation therapies, leverage data to identify optimal and more personalized treatment approaches and empower myeloma patients and the broader community with information and resources to extend their lives. Central to our mission is our commitment to advancing health equity so that all myeloma patients can benefit from the scientific and clinical advances we pursue. Since our inception, the MMRF has raised over \$600 million+ for research, opened nearly 100 clinical trials, and helped bring 15+ FDA-approved therapies to market, which have tripled the life expectancy of myeloma patients. To learn more, visit www.themmr.org.

MMRF Core Values:

At the MMRF our core values define both who we are and how we work together as an organization. We believe in investing in our team and building a culture that will help us pursue our highest-level mission to accelerate a cure for each and every multiple myeloma patient. Our five core values are expressed below:

1. **Prioritize Patients** - Patients are at the center of everything we do. Every decision we make is grounded in the needs and best interests of the patients we serve.
2. **Drive Innovation** - We are committed to pursuing big, bold ideas. Taking risks, trying new approaches, and challenging the status quo are necessary to speed new discoveries.
3. **Deliver Solutions** - Taking on complicated challenges is what sets us apart. To deliver results, we must be decisive, take action, and act with urgency on behalf of the myeloma community.
4. **Do It Together** - We know that together, we are stronger. We work cross-functionally with the entire community to achieve our mission and are invested in the success of others.
5. **Build Trust** - We build trust-based relationships. We advocate for each and every myeloma patient by committing to diversity, equity, and inclusion and treating others with respect.

Position Overview:

The MMRF is seeking a passionate professional to function in an important patient-facing role at the heart of the MMRF mission. This individual will guide patients and caregivers throughout the clinical trial journey helping them understand their options, identify appropriate trials, and successfully navigate the referral, enrollment, and participation process. This role blends compassionate patient support, cross-functional collaboration, and innovative use of technology to improve access to life-changing clinical trials. The ideal candidate has both myeloma and clinical trial experience. Critical to success in this role is the ability to build trust, gain insight into clinical trial enrollment barriers, and identify practical, scalable solutions to improve trial education and enrollment.

Essential Functions:

- Support patients and caregivers on all aspects of 1:1 Outreach and Clinical Trial navigation including patient education, assessing eligibility for clinical trials and utilizing resources to deliver excellent, trustworthy clinical trial support.
- Strong dedication to knowledge about clinical trials and maintaining an ongoing understanding about resources available to bridge any barriers such as transportation, scheduling, financial concerns, or language access.
- Maintain ongoing records of key contacts for clinical trials at major centers and biotech/pharmaceutical sponsors, building strong understanding of the MMRF and other top myeloma clinical trials
- Create an ongoing communication engagement process to ensure patients and our trial navigators have up to date trial information, and a strong connected workflow
- Work innovatively to deliver key learnings about why patients drop off after trial interest; striving to understand key learnings to strategically enhance our engagement and enrollment strategy
- Ensure detailed tracking and reporting of clinical trial patient navigation cases, leading a new build-out in Salesforce, our case management platform. Work cross-functionally across the organization to provide visibility into the trial navigation experience, offering patient-perspective, help identify barriers or gaps in education and resources
- Contribute to occasional patient education material review and work collaboratively towards increasing awareness and education about clinical trials

Qualifications:

- Bachelor's degree required in nursing or health-care related area of study
- At least 5 years of experience working with a diverse population of patients and caregivers in the field of oncology nursing or clinical studies
- At least 3 years of clinical trial experience, 2 years of clinical trial navigator skills preferred
- 2 years of myeloma experienced preferred
- Excellent written, verbal and interpersonal communication skills required
- Strong technology proficiency, with demonstrated ability to quickly learn, navigate, and utilize new systems, software, and digital tools.
- Salesforce experience preferred, not required

EEO Statement

The Multiple Myeloma Research Foundation (MMRF) is an equal opportunity employer and does not discriminate against any candidate based on race, religious creed, color, national origin, ancestry, physical disability, mental disability, medical condition, genetic information, marital status, sex, gender, gender identity, gender expression, age, military and veteran status, sexual orientation, or any other factor protected by federal, state, or local law.

The MMRF does not sponsor/facilitate any type of work authorization for this role. All applicants must currently have original valid unrestricted authorization to accept new employment in any role in the U.S. with any employer. There is also no future employer-provided sponsorship for this role to obtain or extend authorization to work in the U.S.