

Adaptive
assist[™]

Patient Support Program

FOR THE
clonoSEQ[®] **ASSAY**



APPLICATION INCLUDED >>>

FOR clonoSEQ® PATIENTS, ADAPTIVE ASSIST™ IS HERE TO HELP

Adaptive Biotechnologies understands that each patient's situation is unique. That's why we offer the Adaptive Assist program: to help facilitate access to clonoSEQ testing services for patients who could benefit from the clinical insights provided by next-generation measurable residual disease (MRD) testing.

WE CAN HELP WITH:

○ Understanding Your Coverage

Patients can call **1-855-236-9230** to discuss their individual circumstances with one of our dedicated Patient Support Representatives in order to better understand their potential financial responsibility prior to clonoSEQ testing.

○ Navigating the Insurance Process

If a patient's insurance initially denies payment for clonoSEQ, we will appeal the denied claim on behalf of the patient (with patient and physician support), when appropriate.

○ Individualized Patient Support

Adaptive offers financial assistance for qualified uninsured and under-insured patients who cannot afford their patient financial responsibility for clonoSEQ.



**UNDERSTAND
COVERAGE**



**NAVIGATE
INSURANCE**



**INDIVIDUALIZED
SUPPORT**

FREQUENTLY ASKED QUESTIONS

Q: Who is Adaptive Biotechnologies?

A: Adaptive Biotechnologies is the company that offers the clonoSEQ[®] Assay, a test for detecting and tracking measurable residual disease (or MRD), the small number of cancer cells that may remain in your body during and after treatment.

Q: Is clonoSEQ testing covered by my insurance?

A: Depending on the type of insurance you have, coverage for clonoSEQ testing may differ. Adaptive will bill your insurance directly and work with your plan to obtain the proper level of coverage for clonoSEQ. If your insurance plan limits or denies coverage, Adaptive will appeal the claim when possible and work on your behalf to seek payment for clonoSEQ testing.

In some cases, you may still have financial responsibility for clonoSEQ. Please call **1-855-236-9230** to understand your potential financial responsibility or discuss payment plan options. Be sure to talk to your doctor about how clonoSEQ may fit into your treatment plan before initiating testing.

Q: I received an Explanation of Benefits (EOB) from my insurance company for clonoSEQ. What should I do now?

A: If you have already received clonoSEQ testing, your insurance company will likely send you an EOB. The EOB is **not** a bill. It will show what was paid, what deductions were applied, and what part of the total cost may not be directly covered by your insurance. If you have questions about billing or payment, please call us at **1-855-236-9230**.

Q: Who should I contact if I received a bill from Adaptive for clonoSEQ testing and cannot afford my payment?

A: Adaptive offers financial assistance for qualified uninsured and under-insured patients who cannot afford their patient financial responsibility for clonoSEQ. Please call our Patient Support Team at **1-855-236-9230** to discuss your individual circumstances and the options available.

Adaptive assist™

WE'RE HERE TO HELP YOU:

- Understand your potential financial responsibility for clonoSEQ
- Navigate the insurance, billing, and payment processes
- Assess assistance options available to qualified patients with a financial need



**We're here to answer
your questions**

1-855-236-9230

Monday through Thursday 9AM to 7PM
and Friday 9AM to 5PM EST.

Disclaimer: Adaptive Biotechnologies may discontinue or change this program at any time or for any reason without notice.

clonoSEQ®

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