

**Is this donation tax deductible?**

Yes, The Multiple Myeloma Research Foundation is a 501(c)3 tax-exempt organization within the guidelines of U.S. law. To claim a donation as a deduction on your U.S. taxes, please keep your email donation receipt as your official record. We'll send it to you upon successful completion of your donation.

**Can I make a donation to a team?**

Yes. You can make a donation to a participant on a team or you can make a general team donation.

**Where should I mail donation checks?**

All donations should be mailed to:  
Multiple Myeloma Research Foundation  
P.O. Box 414238  
Boston, MA 02241

Please make sure that checks are made out to: The Multiple Myeloma Research Foundation. In the memo line: please enter the name of the athlete that you are supporting and the name of the event they are participating in. Example: Smith – Move for Myeloma.

**How do I find a participant's personal fundraising webpage?**

Click on the home page and begin typing the first or last name in the search bar at the top of the page. Your options will display as you type.

**How quickly can I expect an online donation to post to a participant's fundraising account?**

Any donation made online should post immediately. If an online donation does not post within 5 minutes, please contact our finance team at: [donations@themmrf.org](mailto:donations@themmrf.org)

**What happens if I check the checkbox to "cover processing fee?"**

If you check this checkbox, you will be charged the amount indicated next to the checkbox which covered the credit card processing fee. This amount will also be visible to the non-profit. However, on the fundraising page, your intended – initial donation amount will be displayed.

**For donations made online outside of the U.S. with a credit card, will the amount entered be in U.S. dollars?**

Yes. For international donations made online with a credit card, the amount entered in the online donation form will be in U.S. dollars.

**Do all donors who mail their donations receive a receipt?**

Any donor who mailed their donation and provided an address will receive a receipt via mail once the donation has been processed. If you made your donation in installments, you will receive a receipt each time a monthly payment is processed.

**Do all donors who contribute online receive a receipt?**

Yes, anyone who donated online, regardless of the amount, will receive a receipt via email.

### **What is Multiple Myeloma Research Foundation's Tax ID number?**

A Tax ID number identifies the Multiple Myeloma research Foundation as a 501(c)3 non-profit organization. The Multiple Myeloma Research Foundation Tax ID number is 061504413.

### **How do I add a dedication when I make a donation?**

When you make a donation online, you can designate what you want to appear as our recognition name on the participant's Honor Roll. This may be your name, or it could be something such as "From the whole Wolf Family" or "In memory of Aunt Cathy."

### **What can I do if a check is written out to me personally?**

If a donation check has been written out to you personally, please either; deposit the check into your account and write a new check made payable to the MMRF, or deposit the check into your account and make an online donation. Let your team manager know and we will work with you to credit the original donor.

### **How quickly can I expect an online donation to post to my page?**

Any donation made online should post immediately. If your donation does not post within 5 minutes, please contact us at [Donations@themmrf.org](mailto:Donations@themmrf.org).

### **Can I enter a check online?**

You can't enter a check online. When the check is mailed and received by our staff we will apply it to your page for you. Please refer to the above check instructions for proper submission.

### **Not all of my donors are showing up in the Honor Roll. Why?**

As our donors make a contribution, they have the option of whether or not they want to appear in the Honor Roll, they may have opted to remain anonymous.

### **Where can I find a list of the people who have donated to me?**

Click manage to enter the back-end of your fundraising campaign and select "Donations" to see a list of all donors who have made a contribution to your page.

### **How do I send emails to my donors?**

You can access our preloaded email templates on your participant dashboard.... simply copy and paste the template and email via your personal email account. Or, type your own message! Emails from personal email accounts have proven to be the best source of donations.

### **Can a donor add a dedication message that appears in my fundraising honor roll?**

When a donor makes a donation online, s/he can enter text to appear on the fundraising honor roll. This may be the donor's name, or it could be something like "From the whole Wolf Family" or "In memory of Aunt Cathy".

### **What size image is needed to upload to my fundraising page?**

For best results, upload a 1400 x 460px image. Need help? Email us at [teammanager@themmrf.org](mailto:teammanager@themmrf.org)

### **What is Classy.org?**

Classy/Classy.org is the online fundraising platform utilized by the Multiple Myeloma Research Foundation (MMRF). The platform is used by over 4,000 nonprofits and provides tools for you as a fundraiser to help raise critical awareness and funds to accelerate a cure.